Bob R. Lin, MCSE & CNE
Buffalo Grove, IL 60089
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POSITION APPLIED FOR: Sr. Network Engineer

SUMMARY

- MS-MVP (Microsoft Most Valuable Professional), MCSE, CNE & MBA.
- 15 years of extensive hands-on experience in computer hardware, software, network and Internet.
- Working knowledge of Microsoft Systems, Wireless, Remote Access, SAN, VMware and Cisco.
- Excellent organizational, communication, customer service and interpersonal skills.
- Quick to adjust and always willing to learn.

EXPERIENCE

Network Manager
Chicago Botanic Garden, Glencoe, IL   12/99 – 11/2013

- Manage 35 Windows 2003/2008/2012 physical servers, 30 Windows servers running as VMs, 3 VMware servers, 50 Cisco Firewall, switches, wireless APs.
- Install and configure LAN/VLAN/VPN, Microsoft Exchange, AD, DNS, DHCP, OWA, IAS/NPS, Hyper-V, Failover Cluster, TS/RDS, SCCM, SCVMM, SCOM. SQL, ISA, SharePoint, IIS, VB Script, Cisco Firewall, Switch, VPN and wireless AP.
- Worked closely with the Director of IS to evaluate network hardware, software and application and implementing various software and hardware upgrades.
- Provide level III technical support (over 400 users).

Accomplishments and Projects

Cisco wireless – 2013: Installed and configured 40 Cisco outdoor and indoor wireless Access Points and two wireless Controllers.

Exchange 2010 Failover Cluster – 2010: Project lead on designing, installing and configuring 2 nodes Exchange failover cluster with EqualLogic SAN.

Internet Redundancy – 2009: Installed and setup Peplink Multi-WAN Router for the Internet failover, balance traffics and monitoring.

Sr. Network Engineer
General Binding Corporation, Lincolnshire, Illinois   7/97-6/99

- Implementing and maintaining the company AD infrastructure with multiple domains, RADIUS, DNS and DHCP, WINS.
- Responsible for design & architecture, implementation & deployment, configuration, system monitoring, performance tuning, upgrades, patches, testing, documentation.
- Deliver timely and high quality solutions to the users' problems and requests focusing on root cause analysis, prevention, knowledge transfer, and opportunity generation

Accomplishments and Projects

Setup network in multiple remote offices in US – 1999: Visited each remote office to setup the Internet, network, VPN, and joined the computers to the domain.

Sr. LAN Administrator
BDO Seidman, LLP, (Accountants and Consultants) Chicago, IL   3/94 – 6/97
* Designed and configured LAN (NW 3.12 and 10BASE-T), Remote Access
* Installed and upgraded the network hardware and software
* Supervised and monitored the daily activities of the network (150 users)
* Troubleshooted networks, PCs, printers and software problems

EDUCATION & CERTIFICATIONS

MS-MVP (Microsoft Most Valuable Professional)   2011
MCSE – Microsoft Certified System Engineer   1999
MCP – Microsoft Certified Professional   1997
CNE - Certified Novell Engineer   1996
CNA - Certified Novell Administrator   1995

Oakton Community College, Skokie, IL
New Horizons, Novell Authorized Education Center, Chicago, IL
Kenwood Associates, Inc. - Novell Authorized Education Center, Chicago, IL
Productivity Point International - Enterprise Learning Services**,** Chicago, IL

MBA - **Marketing**   1987-1990
Michigan State University, East Lansing, Michigan

WORKING KNOWLEDGES

- Microsoft - Windows NT/2000/2003/2008/2012 servers, SBS, Windows 3.x /98/2000/XP/Vista/Windows 7/8 client, Microsoft VPN, Microsoft AD, DNS, WINS, DHCP, IAS/NPS, Hyper-V, Failover Cluster, TS/RDS, VDI, SCCM, SCVMM, SQL, IIS, FTP, Exchange, ISA, SharePoint, MS Office and FrontPage.
- Cisco - Cisco switch, router, VPN, PIX/ASA firewall, wireless AP and Controller.
- HP, Dell and Epson servers, switches, printers and scanners.
- Other Hardware - Wireless router, Apple server, Macintosh, EqualLogic SAN.
- Other Software – VMware, Symantec Anti-virus, GFI, Altaro Backup, Veeam Backup, Barracuda backup, ARCserve, FAXserve and Backup Exec.

HONORS AND AWARDS
MS-MVP (Microsoft Most Valuable Professional)   2011
Distinction Employee in Chicago Botanic Garden   2010

REFERENCES   Available upon request